



2801 W. 31st Street,
Lawrence, KS 66047

SMS TERMS AND PRIVACY POLICY

1. Mobile Information Collection and Use

We collect personal information that you provide to us directly, including your name, email address, and mobile phone number, when you opt-in to receive SMS notifications, updates, alerts, or marketing materials from Cottonwood, Inc.

2. Absolute Prohibition on Data Sharing for SMS

We respect your privacy. **No mobile information, consumer data, or phone numbers obtained through our SMS opt-in program will be shared, sold, or rented to third parties or affiliates for marketing or promotional purposes.** Your SMS consent and personal data are strictly confidential and used solely to communicate with you regarding our services.

3. SMS Opt-In and Consent

By providing your mobile phone number and checking the opt-in box on our web forms, you explicitly consent to receive text messages from Cottonwood, Inc. Consent to receive text messages is not a condition of eligibility to receive services. Message and data rates may apply. Message frequency varies based on your interactions with us.

4. How to Opt-Out (Unsubscribe)

You can cancel the SMS service at any time. To stop receiving text messages from us, simply reply **STOP** to any message you receive from our number. After you send the SMS message **STOP** to us, we will send you an SMS message to confirm that you have been unsubscribed. After this, you will no longer receive SMS messages from us. If you want to join again, just sign up as you did the first time.

5. How to Get Help

If you are experiencing issues with the messaging program, you can contact Cottonwood, Inc. Helpdesk by calling (785) 842-0550 or emailing us directly at info@cwood.org.