GRAHAM H

PROFESSIONAL SUMMARY

Personable and dependable professional with experience helping customers, coordinating teams, supporting public safety, and solving problems in fast-paced environments. Known for clear communication, adaptability, and a strong commitment to helping others.

Seeking a people-focused role with a consistent schedule and a supportive team.

CORE SKILLS

· Customer Service · Clear Communication · Team Support & Training · Problem Solving

· Public Safety Awareness · Conflict Resolution · Inventory & Stocking · Time Management

RELEVANT EXPERIENCE

Laborer / Carpenter / Farm Worker | Bradford Farm Sep 2021 – Present

· Complete carpentry, fencing, property maintenance, animal care, and grounds-upkeep tasks safely and efficiently.

· Work independently and with a team while adapting to changing daily priorities.

Executive Chef | Esparza Enterprises Aug 2022 – Jan 2024

· Coordinated food preparation and catering for large groups and special events while meeting quality and timing expectations.

· Directed kitchen workflow, maintained sanitation standards, and adjusted quickly to changing client and event needs.

Customer Service / Back-of-House Team Member | Papa Keno's Jan 2022 – Jul 2022

· Supported customer-facing and kitchen operations, shifting roles as staffing and service needs changed.

· Helped maintain food quality, cleanliness, and responsive service in a fast-paced environment.

Bartender / Kitchen Team Member | Johnny's Tavern Feb 2017 – Aug 2019

· Delivered customer service in a high-volume setting and handled stocking and inventory responsibilities.

· Helped train and support coworkers while maintaining cleanliness, quality, and safety standards.

Customer Service Representative | General Dynamics 2015 – 2017

· Explained service options clearly, answered questions, and helped customers select plans that fit their needs.

· Provided accurate support and built positive customer relationships in a fast-paced call-center environment.

ADDITIONAL EXPERIENCE

Event Operations & Stage Support: Sound Haven Festival, Kosmic Kingdom Music Festival, Summer Camp Music Festival, Infrasound Festival, KnotFest Iowa, and StagePro. Additional roles include lead mover, painter, head baker, line cook, prep cook, and bartender.