

# WILLIAM M

## EDUCATION

**High School Diploma May 2016**  
**Lawrence High School Lawrence, KS**

## CERTIFICATION

**COMP TIA A+**  
**Earned 10/18/2022, Expires 10/18/2025**

Demonstrates my knowledge related to security topics, importance of documentation, basic disaster prevention & recovery, privacy concerns, scripting basics, use of remote access, etc.

## OBJECTIVE

**Seeking a full-time opportunity that will allow me to begin a career that challenges me further, while utilizing my computer knowledge and desire to help others**

## INTERPERSONAL SKILLS

- Excellent verbal/written communication skills
- Ability to problem solve complex issues
- Can work independently and/or with a team
- Easy to get along with
- Motivated to work

## TECHNICAL SKILLS

- Provide technical support for various issues
- Able to install, maintain, modify, and resolve issues related to computer software and hardware
- Monitor computer system performance to ensure optimal operation

